

15 February 2021

Mrs. Nicola Schelbert
Fairview School
Oakbank Crescent
Perth
PH1 1DF

Our reference: CS2018371860

Dear Mrs. Nicola Schelbert

Care Inspectorate Self-Evaluation - Support, Help and Integration in Perthshire

Thank you for returning the completed self-evaluation of Key Question 5 for your service.

We have had the opportunity to review the document and following our discussion with you on 12 February 2021 please see below our assessment of the information provided.

Quality Indicator 5.1: Children's health and wellbeing are supported and safeguarded during the Covid-19 Pandemic.

The evaluation provided sufficient evidence to show how children are being nurtured and supported through their changed experiences within the setting. You shared many examples of ways in which you reached out to families, providing consistent support and maintaining children's routines as much as possible. When planning for delivery of support and sessions, you clearly put children at the heart of the service, with a focus on their health and wellbeing.

The evidence shows importance has been placed on communication with families to enable responsive support for individual children's health and wellbeing. There are several ways in which families are kept informed as well as being able to share information. Regular feedback is sought from families to ensure that the service is meeting children's individual needs.

Quality Indicator 5.2: Infection prevention and control practices support a safe environment for children and staff.

The evaluation provided sufficient evidence to demonstrate how national guidance has informed infection prevention and control practices and procedures to provide a safe environment and protect children. You shared clear procedures put in place to support enhanced infection control practice, in line with current guidance. You regularly review these procedures as necessary to reflect any changes in guidance, ensuring that children and staff are provided with a safe environment.

Quality Indicator 5.3: Staffing arrangements are responsive to the changing needs of children during Covid-19.

The evaluation provided sufficient evidence to demonstrate how staffing arrangements are responsive to meet the needs of children and families. Staff groups provide consistency and continuity for the children attending, which has had a positive impact on their experience. This has allowed for positive and nurturing relationships to continue, supporting the changing needs of children.

The evaluation provided sufficient evidence to demonstrate how you are measuring the impact that training and support has on staff confidence to provide the service during COVID 19. Staff have completed relevant training, which is discussed at staff and individual meetings to ensure their understanding. Staff are encouraged to be reflective in their practice, and we discussed different opportunities for them to further develop their knowledge and skills through ongoing professional development.

We would ask that you keep your self-evaluation under review and ensure that it reflects the provision in your service. We may require a further submission of your self-evaluation in the future. Where we undertake any further scrutiny of your service, we will take your self-evaluation into account.

Yours sincerely

Hillary Brookes
Inspector